

Elenia's Environmental Policy

Our mission

Electrifying life

Our vision

The most responsible innovator of energy services and markets

Our values

Responsibility for the future | Close to the customer
Open and reliable cooperation | The courage to renew

Our strategic objectives are to earn our customers' trust, operate efficiently, renew the energy markets and services, enable the green transition, mitigate climate change and advance carbon neutrality. Our Code of Conduct and management system promote responsibility and sustainable development in everything we do.

Commitments

We are committed to preventing accidents and incidents in accordance with the principles of the Zero Accidents Forum. The Zero Accidents Forum is a network of workplaces the aim of which is the continuous development of occupational safety and well-being at work and the dissemination of good practices.

We are committed to the UN Global Compact project and comply with its Ten Principles, which concern human rights, labour, the environment and anti-corruption.

We are committed to promoting the UN Sustainable Development Goals (SDG) of our choice in our operations.

We are committed to reducing our emissions in accordance with the Science Based Target (SBTi) initiative, while complying with the Paris Convention to reach our Net Zero goal.

We are committed to promoting energy efficiency in our business operations and services by participating in the national Energy Efficiency Agreements programme.

We are committed to complying with the procedures and environmental programme required by the Green Office certificate granted by WWF.

Scope of application

This environmental system and policy, which is based on the ISO 14001 standard, applies to the Elenia Group companies. This policy outlines the objectives of our environmental and climate efforts.

Objectives, management and responsibilities

Elenia is committed to respecting and promoting the human rights of its employees and stakeholders in all its operations in accordance with internationally recognised human rights. This is also expected from our partners. We promote diversity, equality and participation.

We facilitate the everyday life of our customers and ensure society's security of supply and continuity of operations at all times. We make preparations for the scarcity and decreased availability of natural resources. We continuously monitor and increase the safety of our electricity network.

We comply with laws, regulations and good governance, and expect the same from our partners. Bribery and receiving bribes are strictly prohibited in all operations. We have zero tolerance for the black economy. We are involved in developing safety in the industry.

We identify, assess and process the risks and opportunities related to Elenia's objectives in accordance with Elenia's risk management policy. With risk management, we support the achievement of our objectives and ensure the continuity of our operations in all situations.

The management of the company and the entire personnel are committed in all their operations to improving the level of environmental protections. Those in managerial and supervisory positions lead by example in ethical and responsible business operations.

We identify the environmental aspects of our operations and their lifetime environmental impact. We assess our operations, set environmental objectives annually and monitor the achievement of the objectives in the spirit of continuous improvement.

Planning, implementation, monitoring and development

Our aim is to be carbon neutral by 2035. Our climate goals are set to direct our work in reducing emissions in our own operations, service and delivery chains as well as in our service solutions offered to customers.

We promote the EU's environmental and climate objectives and green transition in accordance with the EU taxonomy.

We assess climate-related risks and opportunities by using the Task Force on Climate-related Financial Disclosures (TCFD) recommendations and the climate scenarios of our choice.

We are active in European energy sector organisations and promote the opportunities for the electrification of the energy system and society and climate change mitigation. We participate in the energy sector's research and development activities on a broad front.

As a member of the Climate Leadership Coalition (CLC), we continuously seek the best solutions to the threats posed by climate change and the scarcity of natural resources.

We advance the electrification of society and the connection of renewable energy production to our network. Our services enable decentralised electricity generation, storage and demand response alongside traditional energy use and production.

We develop e-services and digital service channels for our customers. These services and channels support sustainable development and the promotion of energy efficiency.

In accordance with our procurement policy, we take into account the life-cycle impacts and costs of products and services as well as perspectives that promote material efficiency and energy efficiency.

We minimise the amount of waste we generate and improve the efficiency of the energy and material use and circular economy of the grid. We make contributions to reduce the carbon footprint of our working community and office premises and invest in sustainable operating methods.

We prevent the occurrence and impacts of environmental deviations and take corrective actions to address deviations responsibly.

We safeguard biodiversity through a Biodiversity Programme and by setting objectives for the biodiversity impacts. In our operations, we pay attention to the man-made landscape, built-up environment and archaeological heritage.

We protect the environment and promote sustainable construction by actively engaging in joint construction with various stakeholders.

We require both our own operations and those of our partners to be environmentally responsible. We engage our partners in sustainability work through sustainability promises.

We carry out our environmental efforts in cooperation with local organisations and associations.

We train our personnel and extensive partner network to take environmental issues into account. We communicate openly with our customers and stakeholders regarding environmental issues.

We continuously improve our operations and search for new opportunities to develop our processes. We evaluate our sustainability work annually against the Global Real Estate Sustainability Benchmark (GRESB).

Elenia is Finland's second-largest distribution system operator and the largest customer service provider in the energy sector in Finland. We see to the maintenance and renewal of the electricity network, build electricity networks and connections together with our partner companies, measure our customers' electricity consumption and forward energy data to electricity suppliers. Our service business provides customer service as well as diverse services related to the electricity market for the energy sector and other infrastructure companies.