

Elenia environmental policy

Our mission

Electrifying life

Our vision

The most responsible innovator of energy services and markets

Our values

Close to the customer | Accountable partner
Achieving together | Courage to renew

Our strategic objectives are to earn our customers' trust, operating efficiently, the renewal of the energy markets and services and mitigating climate change. Our Code of Conduct and management system promote responsibility and sustainable development in everything we do.

Scope of application

This environmental system and policy, which is based on the ISO 14001:2015 standard, applies to Elenia Ltd and Elenia Network Plc. This policy reflects the objectives of our environmental efforts.

The environmental system is an integral part of Elenia's sustainable development and is reflected in our strategies, processes and day-to-day operations.

This means that:

- We identify the environmental aspects of our operations and their lifetime environmental impact.
- The company's management and staff are committed to the continuous improvement of environmental protection in all our operations.
- We evaluate our operations, set environmental objectives and continuously monitor the achievement of the objectives.
- We continue to enhance our operations and seek new opportunities to develop our processes.
- As part of our corporate risk management policy, we identify and aim to prevent environmental risks.
- We comply with laws, regulations and standards and we anticipate future changes.
- We build a sustainable, smart and weatherproof electricity network for our customers and enable the connection of renewable energy to the network.
- We develop e-services and digital service channels for our customers. These services and channels support sustainable development and the promotion of energy efficiency.
- We strive to reduce the climate impacts of our operations and also take into account the carbon dioxide emissions generated in our service and supply chains. We also reduce the carbon footprint of our office premises.
- We contribute to the mitigation of climate change by developing smart grid solutions that increase the efficiency of energy consumption and support the ongoing transformation of the energy sector.
- In our procurement activities, we take into account the life cycle impacts and costs of products and services as well as perspectives that promote material efficiency and energy efficiency.
- We promote society's transition towards a carbon-neutral circular economy. We minimise the amount of waste we generate and strive to increase our reuse and recycling rates.
- We require both our own operations and those of our partners to be environmentally responsible.
- We ensure the availability of energy and the continuity of our operations in all circumstances.
- We prevent the occurrence and impacts of environmental deviations and take corrective actions to address deviations responsibly.
- As part of responsible land use, we ensure the preservation of nature and biodiversity. We take cultural landscapes, the built environment and archaeological heritage into account in our operations.
- We conserve the environment and promote sustainable construction by actively engaging in joint construction with various stakeholders.
- We carry out our environmental efforts in cooperation with local non-governmental organisations.
- We train our personnel and extensive partner network to take environmental issues into account.
- We communicate openly with our customers and stakeholders regarding environmental issues.
- We are actively involved in associations and networks that promote sustainable development and mitigate climate change. We participate in the energy sector's research and development activities on a broad front.

Elenia is Finland's second-largest distribution system operator and the largest customer service provider in the energy sector in Finland. We see to the maintenance and renewal of the electricity network, build electricity networks and connections together with our partner companies, measure our customers' electricity consumption and forward energy data to electricity suppliers. Our service business provides customer service as well as diverse services related to the electricity market for the energy sector and other infrastructure companies.