



ELENIA'S ENVIRONMENTAL POLICY

As an electricity distribution company Elenia is serving 420,000 customers, including private homes, businesses and organisations, in more than one hundred municipalities in Häme, Pirkanmaa, Central Finland, Southern Ostrobothnia and Northern Ostrobothnia. The environmental aspects of the company's operations are related to the overall lifecycle management of electricity networks, including planning, construction, maintenance, fault repair and the disposal of decommissioned infrastructure. Elenia's key objective is to pioneer service development in the energy sector, which includes promoting the level of environmental protection and energy efficiency of our customers.

In line with our strategy, we take safety and the environment into account in all our decisions as part of our responsible network development and the development of new products and services. This means that:

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- We identify the environmental aspects of our operations and their lifetime environmental impact.
 - The company's management and staff are committed to the continuous improvement of environmental protection in all our operations.
 - We continue to enhance our operations and seek new opportunities to develop our processes. As part of our management system, we set environmental requirements and objectives regarding both in-house and external operations, and monitor the achievement of our objectives systematically.
 - As part of our corporate risk management policy, we identify and assess environmental risks, prepare for contingencies and ensure the continuity of operations under all circumstances. We carry out risk management processes in accordance with our corporate risk management policy and guidelines.
 - We design, construct and maintain an energy-efficient, weatherproof electricity network using advanced technology.
 - We ensure that renewable power generation can be linked smoothly to the electricity network.
 - When installing electricity lines and equipment, we respect the environment and landscape, historical monuments, relics and other cultural heritage sites.
 - We see to the reuse and recycling of material, as well as to the appropriate disposal of waste.
 - We require both our own operations and those of our partners to be environmentally responsible. Elenia's code of conduct for employees and partners defines good business principles.
 - We train our staff and extensive partner network to take environmental considerations into account in all operations.
 - We communicate openly with our customers and interest groups regarding the management of environmental matters.
 - We promote our customers' awareness of energy efficiency and the various options available for controlling electricity use. We develop electronic services and service channels to meet customer needs, employing the smart grid where possible.
 - We participate in extensive national and international research and development activities in the energy and environmental sectors and engage in active research cooperation to further develop smart grids.
 - We comply with laws and authority regulations and anticipate future amendments.
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This environmental system and policy, based on the SFS-EN ISO14001 standard, applies to Elenia Group's companies. Elenia maintains and renews its electricity distribution network, constructs the network and network connections with its partners, as well as measures the electricity consumption of its customers and submits the data to electricity suppliers. Elenia provides energy companies with diverse services related to the electricity market.

Our environmental system is an integral part of Elenia's sustainable development and is reflected in our strategies, processes and everyday operations.

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Tapani Liuhala

CEO